

# Collywobbles Fun Bus - Terms & Conditions

## Updated February 2015

- £35 non refundable deposit plus additional travel costs are payable to secure each booking
- If you cancel your party less than 5 days prior, full payment is required
- Only children aged 2- 8 years are allowed to play on the bus
- NO CHILDREN UNER THE AGE OF TWO ARE ALLOWED ON THE COLLYWOBBLES FUN BUS.
- 2yr old children must be accompanied 1-2-1 by an adult at all times on the bus.
- We will require five parking spaces for the bus and would appreciate your vigilance with this so as to avoid obstructing other traffic, it is the customer's responsibility to provide adequate and safe parking
- Please advise us in advance if access is poor or if you have low bridges/trees in the area
- If we are unable to attend your party through a fault of the Collywobbles Fun Bus, we will offer an alternative date or a complete refund
- Access to a standard 13A socket is required
- Unacceptable, intimidating or aggressive behaviour will not be tolerated and may result in being asked to leave the Collywobbles Fun Bus
- Socks must be worn by all children for their own safety
- Long sleeves are advised in the play area.
- Injured or unwell children will not be able to play.
- We do not accept responsibility for children with allergies – please ensure that these children are correctly cared and catered for.
- We require at least 2 adults to remain on the bus with our play workers.
- Children/Adults must remove all shoes/Trainers etc on entry to the bus
- No smoking on the Bus, at or near the entrance of the bus
- Alcohol is not allowed on the bus
- No glitter, confetti, party poppers etc allowed on the bus.
- No chewing gum allowed on the bus
- All Food & drink must be consumed in designated areas and only food supplied by Collywobbles Fun Bus may be consumed on the bus.
- A Birthday cake is not provided, but should you wish to bring one onto the bus, this is allowed
- Toilet facilities are not provided on the bus and are a responsibility of the hirer
- Due to safety reasons the bus does not move or travel while children are onboard.
- Please note for safety reasons the children will not normally be allowed off the bus whilst the party is in progress, unless it is into the care of the person who booked the party or someone who has been made known to staff on the bus
- At the end of the party, children must leave promptly – the help of the hirer maybe required
- The hirer is responsible for any damaged caused to the inside or outside of the bus whilst at the party.
- We cannot be held responsible for lateness due to traffic delays or accidents, but will keep you informed of any such delays.
- If you are also hiring the Collywobble Castle, please ensure you have enough flat level space to safely inflate and use the castle.

